

PEM Technologies, LLC

AI-Based Software Solutions and Expertise

This Order Form is entered into between **PEM Technologies, LLC**, a New Hampshire limited liability company ("Company"), and the Customer identified below ("Customer"). This Order Form is governed by the Company's Master Terms of Service (the "Agreement").

1. Customer Information

- **Customer Legal Name:** Goodwill Industries of Southwest Florida
- **State of Incorporation / Organization:** Florida
- **Principal Place of Business:** 5100 Tice Street, Fort Myers, FL 33905
- **Billing Contact Name & Email:** Jody Jacoby \ jodyjacoby@goodwillswfl.org
- **Technical Contact Name & Email:** Jamie Dunn \ jamiedunn@goodwillswfl.org

2. Subscription Services & Fees

Item	Tier	Quantity	Term	Rate	Monthly Fee
<i>Maintenance Magic</i>	<i>Corporate</i>	<i>35-50 Locations</i>	<i>1 Month</i>	<i>\$1,700</i>	<i>\$1,700</i>
<i>Project Planner</i>	<i>Corporate</i>	<i>35-50 Locations</i>	<i>1 Month</i>	<i>\$50</i>	<i>\$50</i>
<i>Echo AI</i>	<i>Corporate</i>	<i>35-50 Locations</i>	<i>1 Month</i>	<i>\$50</i>	<i>\$50</i>
<i>Facility Health</i>	<i>Corporate</i>	<i>35-50 Locations</i>	<i>1 Month</i>	<i>\$300</i>	<i>\$300</i>
<i>Financial Ops</i>	<i>Corporate</i>	<i>35-50 Locations</i>	<i>1 Month</i>	<i>\$300</i>	<i>\$50</i>
Total Fees:					\$2,150

3. Professional Services & Implementation (One-Time Fees)

- **Scope of Services:** Implementation and Monitoring (Configuration, Onboarding Training, Services Integration), Create Budget and Forecast, Standard Support.
- **Project Planner Implementation Fee:** \$ Included
- **Financial Ops Implementation Fee:** \$ Included

4. Commercial & Payment Terms

- **Initial Subscription Term:** One (1) month, beginning on the Signature Date.
- **Subscription Start Date:** Date Upon Signature
- **Initial Invoice: Subscription and One-Time Fees**
- **Subsequent Invoicing:** Monthly for SaaS software
- **Payment Terms:** Net thirty (30) days from the invoice date.
- **Payment Method:** ACH / Wire Transfer only.
- **Automatic Renewal:** This Order Form will renew in Jan 2027 and will migrate from monthly periods to 12-month period through Jan 2027, unless either party provides written notice of non-renewal at least thirty (30) days prior to the end of the then-current term. Upon renewal, any and all fees could be subject to an annual increase of up to eight percent (8%).

6. Signatures

By signing below, the parties agree to be bound by the terms of this Order Form and the underlying Agreement.

PEM Technologies, LLC

Authorized Signature: _____

Printed Name: _____

Title: _____

Date: _____

Goodwill Industries of Southwest Florida

Authorized Signature: _____

Printed Name: JOHN SHADLEY

Title: SENIOR DIRECTOR OF FACILITIES

Date: 9/30/26